COVID Updates for Customers + Donors

*We are committed to safety and will continue to modify our procedures based on updated guidelines from federal/state/local officials and health experts, via our website + social media

Thank you for all of your continued support as we navigate this together!

Adjusted Hours

In store hours:

Shopping on site and drop of donations are temporarily suspended, out of care and concern for our staff and our community. Please check our website and social media for updates. We miss you all + hope to see you in person again as soon as we are able!

Online shopping w/contactless pick up hours:

Our new online shop page is now OPEN - follow the shop page on our website + social media for details and updates!

Donation hours:

Pre-approved donations will temporarily be scheduled for Saturdays by appointment only. Please email regarding all donations - thank you for your patience!

Health and Safety

- **Wearing a mask properly will be required at all times** at The Resource Exchange, as well as in the parking lot and all other areas of 1800 N American St. *Children under 2 years old do not have to wear masks (as per CDC guidelines) but will need to be kept in strollers if they enter

- Social distancing signage will instruct individuals to remain 6 feet apart

- Hand sanitizer (at least 60% alcohol) will be provided at the entrance

- Cash register area will have plexiglass barriers between staff + general public

- We will ensure that our staff has access to federal/state/local public health regulations and recommendations about COVID-19 safety protocols

- Staff will check their temperature every day

- Scheduling factors in frequent handwashing breaks for staff

- Along with routine cleaning, we will follow disinfection guidance best practices for frequently touched surfaces

- Sharing of tools + equipment will be reduced whenever possible

- Ventilation will be maintained as much as possible through large front garage doors

- **When we resume in person shopping**, the number of customers will be limited according to both the most current regulations as well as our own safety assessment

Stay safe + well and thank you again for your support!